



Performance Report of the PCC and the Police and Crime Plan

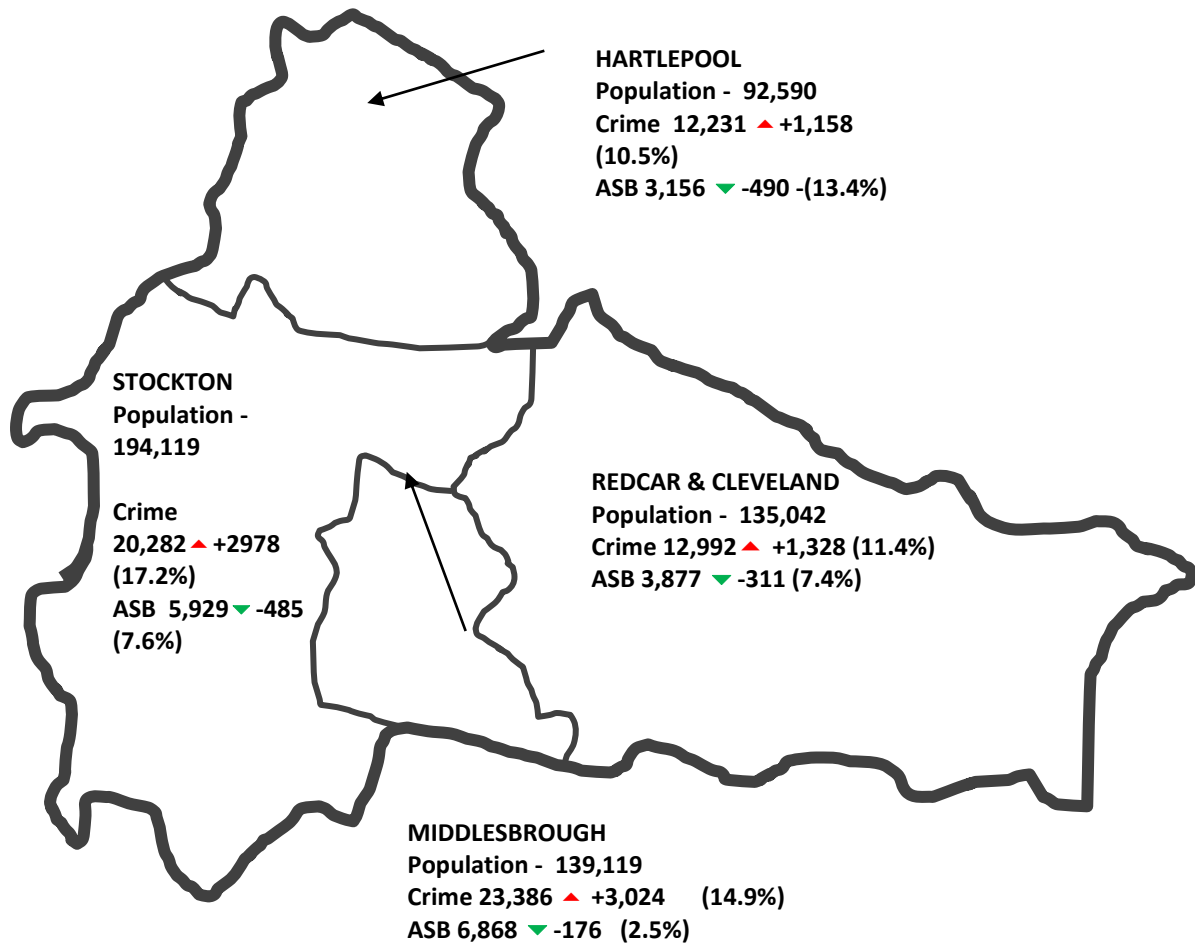
September 2019

This report provides an overview of the current performance of the PCC and his Police and Crime Plan. The information provided is accurate at the time of production. Additional information is also provided to establish the context of information presented and assist the reader in their understanding of the report.

Report prepared by the Office of the Police and Crime Commissioner for Cleveland.

PRIORITY 1 - INVESTING IN OUR POLICE

Outcome – Operation Efficiency and Effectiveness



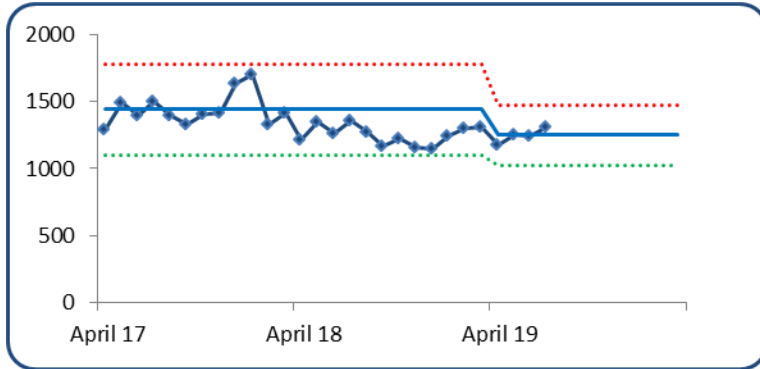
Source – Cleveland Police (accurate at time of reporting but subject to change) Figures based on totals to end July 2019 and compared with July 2017

The rolling 12 month trend for crime related incidents and antisocial behaviour May 2018 to May 2019 shows that antisocial behaviour continues to reduce in all policing areas and there are increases in crime related incidents. The increase in recorded crime is reflected at a national level. Violence and robbery are the main reasons behind these increases which includes malicious communications, harassment and stalking within the violence crime category.

To help tackle crime and to raise awareness of initiatives and crime prevention, the PCC supports a broad range of activities as outlined in his Commissioning Strategy and during his Your Force, Your Voice meetings. Further details of these can be viewed on the PCC's web pages.

Officer and Staff Sickness

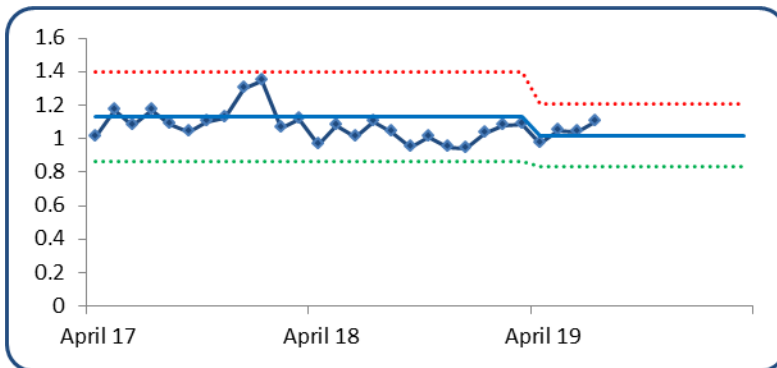
Total officer Days lost - Force



Exception
Status
Stable

Total Days Lost	Current Month			Rolling 12 months		
	July 19	July 18	% Diff	July 19	July 18	% Diff
Force Total	1310	1355	-3%	14794	16782	-12%

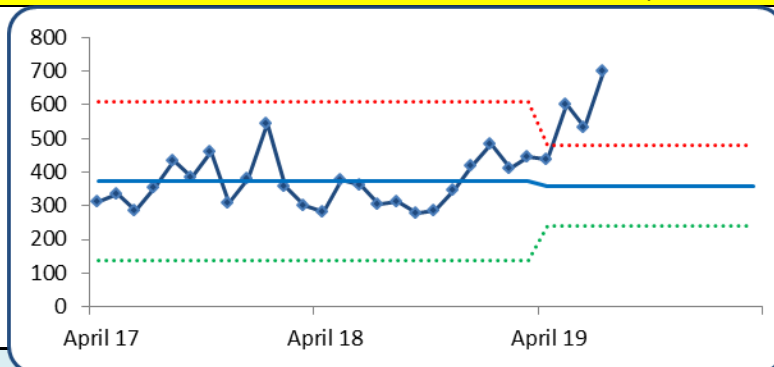
Average officer days lost - Force



Exception
Status
Stable

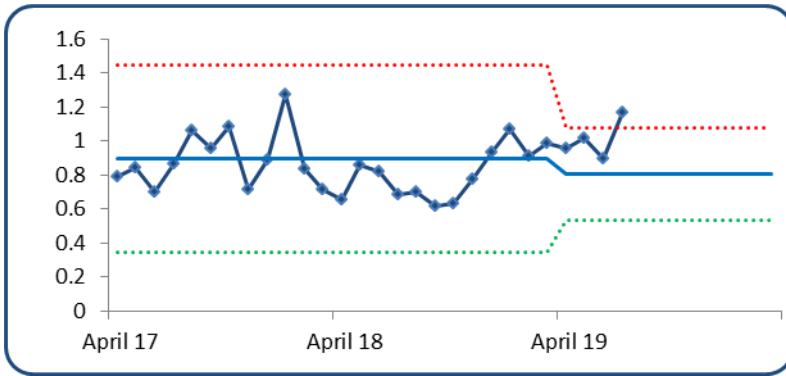
Average Days lost	Current Month			Rolling 12 months		
	July 19	July 18	% Diff	July 19	July 18	% Diff
Force Total	1.1	1.1	0%	12.2	13.3	-8%

Total staff days



Total Days Lost	Current Month			July 19	July 18
	July 19	July 18	% Diff	July 19	July 18
Force Total	700	305	130%	5257	4502

Average staff days lost - Force



Average Days lost	Current Month			Rolling 12 months		
	July 19	July 18	% Diff	July 19	July 18	% Diff
Force Total	1.2	0.7	69%	10.7	10.6	1%

PRIORITY 1 – INVESTING IN OUR POLICE

As part of the PCC's Scrutiny Programme, budget reports were submitted by both the Force and the OPCC Chief Finance officers for questions and approval. Points to note were as follows

Budget Monitoring Outturn Report 2018-19

1. The Office of the PCC's budget for the year was originally £860k; which then reduced to £831k, spend against this revised budget totalled £764k resulting in an underspend of £68k.
2. The £3,939k to support PCC Initiatives and Victims and Witnesses Services, including £1,450k to invest in Neighbourhood Policing, underspent by £443k.
3. The PCC received £3,577k of additional income during the year that resulted in increased expenditure over and above that which was envisaged when the budget was set.
4. The PCC received a further £1,518k of income in 2018/19, which led to an under spend of the same amount, that was neither included within the original budget nor used for additional expenditure during the year.
5. The Force Corporate Services budget of £9,475k, which was revised down to £9,324k, overspent by £30k in terms of Core activities; however £708k was required to be added to the Insurance/Legal Provision to meet continuing increases in costs in this area. This has resulted in a £738k overspend in this area.
6. The Force have reported a breakeven position for the year. The Force financial performance is The Outturn before Reserves was an underspend of £1,282k

Budget Monitoring Outturn Report to end of June 2019

1. The Office of the PCC's budget of £880k is expected to underspend by £35k during 2019/20.
2. The £5,440k to support PCC Initiatives and Victims and Witnesses Services, including £1,430k to invest in Neighbourhood Policing and £1,000k to increase the Police Officer Establishment is forecast to underspend by £250k at this stage of the financial year; which includes a projected cost of £250k for Operation Phoenix.
3. It is currently forecast that the income received by the PCC will be £1,075k more than the revised budget.
4. The Force is currently forecasting to overspend by £115k.
5. The Force Corporate Services budget of £9,920k is expected to underspend slightly, by £45k, at this point of the financial year.
6. The total forecast outturn at the end of June is that there will be an overall underspend of £550k however this is before the impact of the 2019/20 Pay Awards.

Force Outturn

Revenue Budget Monitoring Summary to 31st March 2019

The overall year-end revenue is breakeven position.

Revenue	Annual Budget	Actual Outturn		P11 Outturn	Change
	£000s	£000s	%	£000s	£000s
Pay Budgets					
Police	67,669	(55)	(0.1%)	(105)	50
PCSO	4,719	(336)	(7.1%)	(320)	(16)
Staff	11,622	22	0.2%	45	(23)
Total Pay & Allowances	84,010	(369)	(0.4%)	(380)	11
Total Non-Pay Budgets	39,293	369	0.9%	380	(11)
Total Expenditure	123,303	0	0.0%	0	0

Summary Headlines

The tables below set out the forecast outturn position as at 30th June 2019. The forecast incorporates the impact of actions agreed to deliver financial targets.

Budget Monitoring Summaries to 30th June 2019

The year-end forecast is for an overspend of £115k, a change of £195k from Period 2 report.

Revenue	Annual Budget	Forecast Outturn		Previous Forecast	Change
	£000s	£000s	%	£000s	£000s
Pay Budgets					
Police	70,554	425	0.6%	190	235
PCSO	4,055	(400)	(9.9%)	(400)	0
Staff	18,406	(60)	(0.3%)	(100)	40
Total Pay & Allowances	93,015	(35)	(0.0%)	(310)	275
Total Non-Pay Budgets	36,203	150	0.4%	230	(80)
Total Expenditure	129,218	115	0.1%	(80)	195

The Long term Financial Plan (LTFP) for 19/20 required savings of £45k. This has been achieved via a review of the requirements of the Body Armour replacement programme and a corresponding reduction in the budget in Period 2.

Fairer Funding

The Police and Crime Commissioner has written to Home Secretary Priti Patel, asking the government to address inequalities in their funding to tackle serious violence, which has seen Cleveland excluded from a share of £98m to address the issue.

It was announced that eighteen PCCs have been awarded another £35 million to set up Violence Reduction Units, as part of the government's pledge to tackle serious violence across the country. Cleveland is not one of these eighteen areas selected, despite having the fourth highest level of recorded violent crime per 1,000 population in the country.

Mr Coppinger’s letter criticises the government for solely basing their decision on the number of hospital admissions for ‘assault with a sharp object’ and not inviting police forces and PCCs to make a case for their own area and bid for funding.

This latest decision comes following eight years of systemic underfunding of policing as a result of austerity measures, costing Cleveland Police 500 Police Officers and 50 PCSOs since 2010.

Police Complaints System

The Home Office have given notification of the implementation of the phase 3 reforms arising from the Policing and Crime Act 2017. This means that the full range of police complaints reform models will become available in February 2020. In Cleveland, the Office of the Police & Crime Commissioner established a ‘complaints resolution’ service ahead of the legal changes, which aims to make early contact with all public complainants and to identify a suitable customer service solution if possible, for anyone unhappy with their experience of Cleveland Police.

In view of the full menu of complaints reforms now becoming available, the PCC’s team will be working on ensuring that all possibilities are maximised to ensure the best complaints system for the people of Cleveland.

Independent Custody Visitor Scheme

Quarterly reports are submitted to the Independent Custody Visitor Association (ICVA) for the period 1 April – 31 July the figures are as follows

Custody	Total number of detainees through custody	Number of ICV visits	Total number of detainees in custody at time of ICV visits	Total number of detainees unavailable	Number of detainees observed	Number of detainees offered a visit	Total number of detainees visited
Cleveland	3410	12	198	n/a	21	72	40

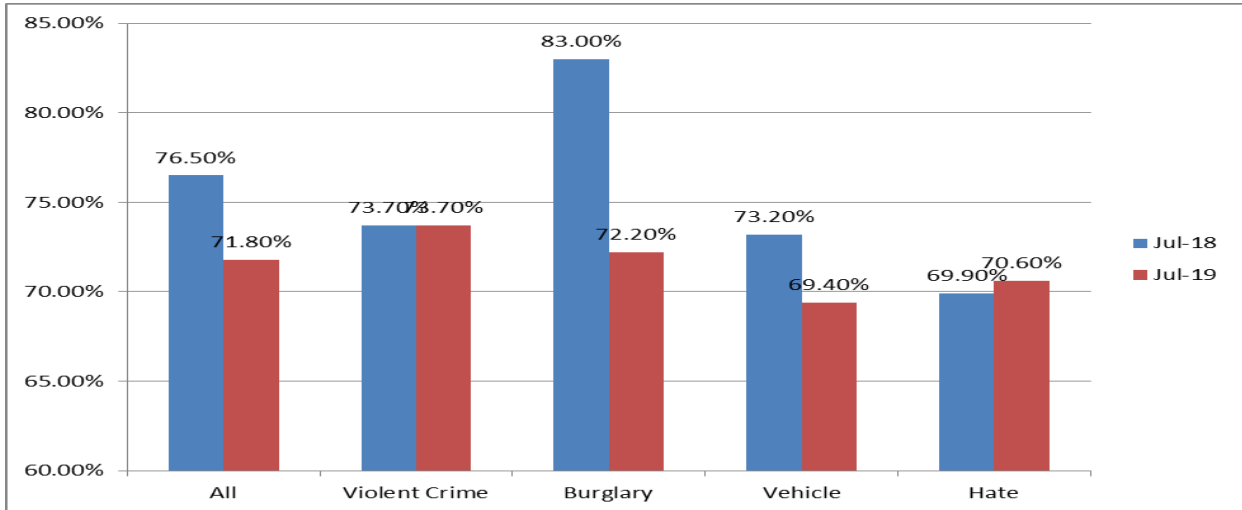
In this period, custody visitors have reported checking cleanliness of cells, that detainees have been given their rights, that female dignity was being observed and that vulnerable detainees had access to an Appropriate Adult.

PRIORITY 2 - A BETTER DEAL FOR VICTIMS

Outcome - Improved Victim Satisfaction

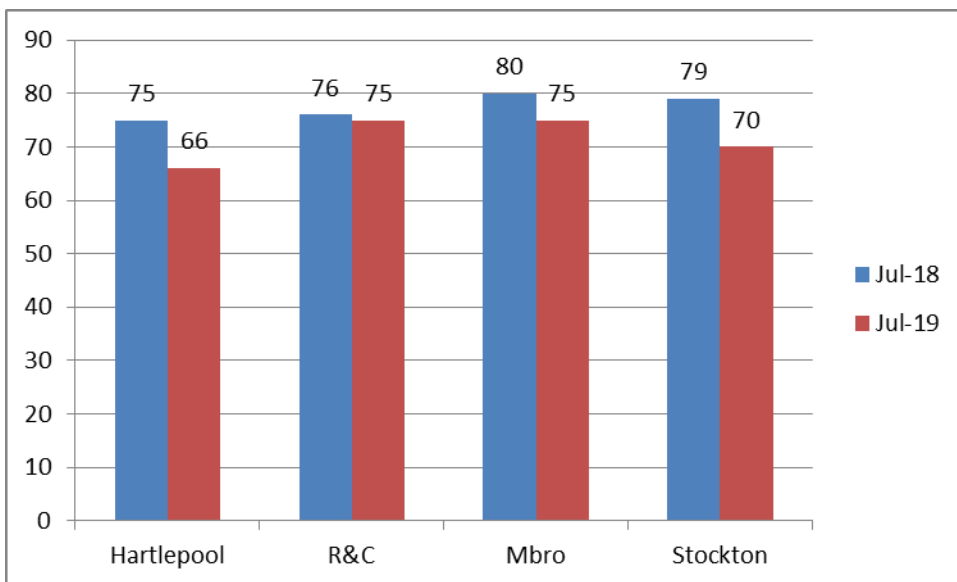
Overall Satisfaction by Victim Type

May 18 – May 19



Source – Cleveland Police

Overall Satisfaction by area July 18- July 19



Source – Cleveland Police

The 12 month rolling performance highlights that the overall satisfaction rate within Cleveland Police is declining. The offence types covered by the survey include; Domestic Burglary, Violent Crime, Vehicle Crime and Hate Crime. This survey was previously mandated by the Home Office, as this is no longer the case consideration is being given to reviewing both who is surveyed and the exclusions that currently apply.

Formal scrutiny took place by the PCC with the Chief Constable based on the on the current risks to victims. He sought clarification from the Force on the following

1. What have been the immediate changes introduced to safeguard vulnerable victims since the Chief Constable has started at Cleveland Police?
2. What will be the governance framework and priorities for medium term plans to improve services to victims
3. What does success look like as a result of immediate changes and longer term measures such as compliance to VCOP, Victims First and Witness Charter?
4. Will there be a strategic lead purely for victims and if not how will this responsibility be discharged?

The minutes of the meeting are attached in the PCC's Scrutiny Report at appendix 1 and this will continue to be an area of focus each month to ensure improvements are delivered.

Work with NHS England to monitor and further develop the Sexual Assault Referral Centre (SARC) and Tees Independent Sexual Violence Advisor (ISVA) Service.

At the end of August a Prior Information Notice was published highlighted the consideration to jointly procure Sexual Assault Referral Centre (SARC) Services across the North East and Cumbria involving the 4 PCC areas and NHS England. The aim of this is to ensure services that are of a high quality, equitable and consistent, resilient and capable of coping with fluctuation in demand that provide value for money. A project board has been established consisting of appropriate representation to take this work forward. It is envisaged following the scoping of this work that any future service would commence from 1 April 2021.

In addition to this, a local Sexual Violence Commissioners forum has been established and is chaired by the OPCC. This forum is kept abreast of the regional proposals and consider the provision required at a more local level to ensure pathways are streamlined and meet the needs of victims (across Cleveland). These services include the Independent Sexual Violence Advisor Service (ISVA) and therapeutic provision for those affected by sexual violence.

Whole System Approach to Domestic Abuse

An event has been arranged for 30 September bringing together strategic partners to discuss future strategic and governance arrangements for Domestic Abuse moving forward.

NB - Performance information for Q2 will be available in the report at the next meeting.

TACKLING OFFENDING AND RE-OFFENDING

Cleveland and Durham Local Criminal Justice Partnership (LCJP)

- A series of one-to-one stakeholder engagement sessions with criminal justice partners have been undertaken across Cleveland and Durham to discuss options for the future development of the LCJP structure in September to maximise collaborative working opportunities.
- Engagement with the Association of Police & Crime Commissioners and Ministry of Justice Probation national working group – providing PCC input to influence the future delivery model of probation services.

Integrated offender management (IOM)

- Strengthened IOM governance structures through the establishment of an IOM Steering Group. Chaired by the Durham Tees Valley CRC (DTV CRC), the group brings together Police, National Probation Service, Prison, LCJP and OPCC representatives.
- AN IOM partnership agreement has been developed and signed off by all partners.
- The review of IOM operating model and co-location of Police and DTV CRC staff in police buildings across Cleveland has enhanced information sharing and subsequent partnership management of IOM offenders.
- Work planned for the next reporting period includes development of an IOM partnership performance dashboard and, a local review against standards and expectations outlined in the HMICFRS and HMIP Joint Thematic Inspection framework.

Cleveland Divert and Youth Offending Triage Service

- Full rollout of Cleveland Divert commenced on 1st April 2019 to date the scheme has received 251 referrals. Development work to refine the case identification, allocation and needs assessment process has been progressed.
- Co-location of police leads in the custody management suite has increased awareness and referrals into the Divert scheme.
- Successful nomination submitted to the North East NEPACS Ruth Cranfield Awards – Divert will be awarded certificate of excellence.
- Nomination submitted to the Howard League of Penal Reform Community Awards – Women Category.
- Planned activity for the next reporting period included the establishment of a quality assurance group and formal evaluation of the scheme to inform future PCC commissioning intentions post 31 March 2019.

Pathways for offenders to better support offenders in dealing with substance misuse issues, mental and physical health

- Met with Director of Public Health from Stockton to discuss the design of future substance misuse support services, potential placed-based delivery models, links with IOM teams and Heroin Assisted Treatment scheme.

- Worked in partnership with Public Health, Clinical Commissioning Group and NHS Foundation Trust to develop an Alcohol Strategic Framework.
- Community Sentence Treatment Requirement (CSTR) Workshop took place on 13th September. The CSTR programme is focused on driving up the use of requirements for Drug, Alcohol and Mental Health in an aim to reduce reoffending and short term custodial sentences by directly addressing the underlying causes of the offending behaviours through individualised treatment programmes.
- Planned activity for the next reporting period includes analysis of drug driving pathways into substance misuse services

Injectable Opioid Treatment (IOT) Pilot

- Ongoing project development work to establish Heroin Assisted Treatment scheme. Scheme ready to be launched end of September 2019.
- PCC Grant agreement circulated and agreed by partners.
- Raised national profile of the scheme at Cambridge International Conference on Evidence Based Policing held on 9th July 2019.
- Participation in national research undertaken by Sheffield University - Policing Drugs in a Rapidly Changing Environment – Challenges, Innovation and Reform.
- Scheme has attracted interest from other PCC and Police Force areas. Enquiries received from Avon & Somerset, North Wales, Thames Valley and West Midlands Police.
- Health and Social Care Committee Visit 5th September 2019 (Postponed due to BREXIT discussions)
- Following the ONS publication of drug related deaths statistics and the national media attention this has brought, a conference call has taken place with the Home Office to revisit discussions about any additional support they can offer in terms of the partnership work the PCC is taking forward to address this issue.
- Teesside University Internship placement has been secured to support performance and evaluation of the scheme.
- 8th October 2019 'We Talk, They Die: Call for Action' Conference has been arranged.
- Work with South Tees Public Health to secure independent evaluator – discussions underway with Teesside University.

Offender access to accommodation and prevention of homelessness

- Successful regional bid submitted to the Rough Sleeper Initiative receiving £700k in funding (copy of bid attached) – Across Durham Tees Valley the funding will be used to support Rough Sleeper Co-ordinator roles and the recruitment of Navigators: Mental Health Workers, Adult Social Workers, Prison Housing Officers, Outreach Workers, Substance Misuse Workers.
- Successful regional bid submitted to the Rapid Rehousing Pathway fund which will see the introduction of assessment centres in Durham and Middlesbrough rough Sleepers/those at risk of homelessness (including offenders) will be taken to assessment centres where they will be looked after in a sit up style service for 72 hours then connected to the appropriate Local Authority for immediate housing; through a reconnections procedure.

Restorative Cleveland

- Restorative Justice pathways are embedded in the Divert Scheme, with the majority of referrals into the Restorative Cleveland service coming from Divert. In Quarter 1, restorative intervention delivery for Divert included
 - Direct Conference – 6 offenders and 3 victims.
 - Letter of Explanation – 3 offenders and 3 victims.
 - Shuttle Mediation – 2 offenders and 1 victim.
 - Voluntary Payment – 1 offender and 1 victim.
 - Other Intervention – 1 offender and 1 victim.
 - N/A to provide intervention – 1 offender case.

Support for female offenders and addressing the needs of women in the criminal justice system

- The PCC's successful bid to the female offender fund, awarded in December 2018, has enabled the introduction and enhancement of local services for female offenders. These include:
 - A new assertive outreach service has been implemented targeting on-street female sex workers who are at risk of offending and/or are known offenders.
 - A fortnightly prison in-reach service, targeting sex workers, has been established to Low Newton female prison to help prepare them for release, agreeing and co-producing resettlement plans with them alongside providing trauma recovery support for them.
 - The establishment of clinics within the local Police Custody Suite, linking with the L&D Service, has extended the reach to women in custody to help address the underlying issues behind their offending behaviour and provide critical tailored bespoke support at a crisis point for them within the criminal justice system.
 - Introduction of joint home visits with domestic abuse specialist services and DTV CRC to engage hard to reach clients who have a history of poor engagement.
 - Offering intensive and holistic package of support, linking with adult safeguarding, housing, substance misuse and mental health services.
 - The development of a BAME Perpetrator Programme. The programme has been taken to a Survivors Group for discussion and their input to ensure it is appropriate for BME female perpetrators of Honour Based Violence, FGM and other cultural illegal harms. Following their input the programme content has been adapted and amended and is ready to pilot. The aims of the learning modules cover the following topics:
 - To ensure the participant understands the difference between forced and arranged marriage, what does honour based violence mean and the impact it has on the victim (Illegal harmful practices that are perpetrated by offenders in the UK in the name of Honour).
 - To help the participant understand the practice of female genital mutilation (FGM) and the UK law. To facilitate in the understanding that illegal harmful practices are part of a wide spectrum of abusive behaviour with the aim of power and control over a family member
 - To enable the participant to have a clear understanding of consent in sexual relationships.
 - To ensure the participant has a clear understanding of grooming, child sexual exploitation (CSE) and the UK law.

- To help the participant understand extremism, radicalisation and hate crime and the law surrounding these offences.
- To solidify the participant's knowledge learned in the first half of the course on illegal harmful practices and other factors that influence people's behaviours.
- To increase the participant's motivation to change by creating conflict between where they're at now to what they would want in an ideal non-abusive relationship with their family.
- Enhancement of the REACHES programme delivered by Tees Valley Women's Centre
- During the first reporting quarter 45 female offenders have engaged with services.

PRIORITY 4 - WORKING TOGETHER TO MAKE CLEVELAND SAFER

Developing the use of ECINS, a multi-agency tool designed to improve information sharing across services

ECINS is being used by the following agencies within Cleveland: Cleveland Police, Local authorities (Hartlepool, Middlesbrough, Redcar and Stockton), local housing associations (Thirteen, Beyond Housing and Accent), Cleveland Fire Brigade, DTV CRC and some of the voluntary sector organisations (VCAS, Restorative Cleveland, A Way Out). It is been used for anti-social behaviour, troubled families and Victim First. Over the last year we have developed its use with Integrated Offender Management (IOM) partners where we are managing 334 individuals. It has also been developed to support the Divert program which works with first time offenders and low level offenders to redirect them away from criminal behaviour. Two hundred Divert cases have been added to E-CINS with 91 cases resolved successfully, since January 2019. E-CINS is also being looked at to support partnership working in the area of safeguarding adults and children.

A detailed review has taken place that will present to the ECINS Steering Group to confirm the following:

- Benefits achieved to date from the system
- Areas for development including widening stakeholder buy in, compliance monitoring and new areas/processes that would benefit from using ECINS

Rural Crime Development

The PCC chairs the Tees Rural Crime Forum, a multi agency forum involving partnership agencies and rural community members and businesses where they can raise issues. The main area of focus have been identified as off road issues.

Investment has previously been made to Cleveland Police to provide a dedicated Rural Crime Prevention Officer. Some examples of the work undertaken includes:

- Monthly rural crime operations, involving Specials, Rural Crime Volunteers and front line Police
- Operation Endurance with CDSOU in partnership with Durham, tackling off road issues in more rural areas. This has mainly been around Eston Hill and Guisborough woods which has received positive results and feedback
- Target hardening initiatives on the Eston Hills such natural barriers, gates, fences and crime prevention visits, this has been jointly funded between PCC and partner agencies
- Rural Watch and Coastal Watch schemes
- A visit took place recently by the PCC to meet with Friends of Guisborough Woods due to issues with criminal damage and ASB. Guisborough has now become a key target area for rural crime operations.

PRIORITY 5 - SECURING THE FUTURE OF OUR COMMUNITIES

The Community Engagement report identifies the latest feedback and areas of priority from communities and focus groups over the last 6 months.

Investments into prevention services

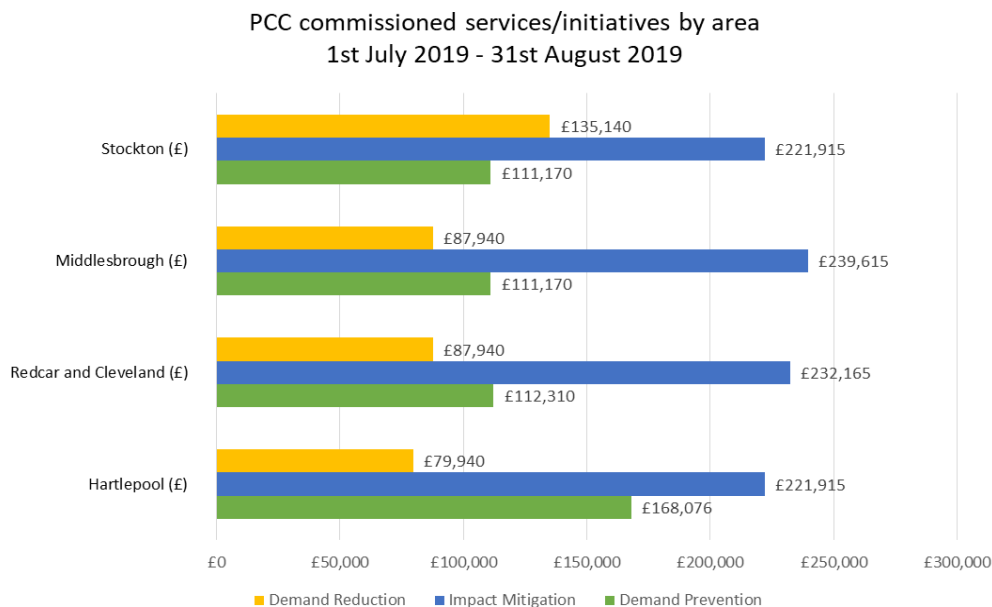
From 1st July to 31st August 2019 the PCC has invested over £1,817,951 on commissioned services, £13,770 on 3 Community Safety Initiatives and £9,426 on 3 Police Property Act charitable projects to support communities and neighbourhoods to prevent crime locally, deliver positive diversionary activities for young people and to build community cohesion.

Initiatives supported include:

- delivery of 40 Trans Awareness sessions to young people during their National Citizen Service.
- preventing Extremism and Promoting Unity workshops to 8 organisations in Cleveland.
- donation to Hartlepool Coastal Surveillance Station for their on-going running costs. The Station is staffed by volunteers who provide a visual watch over Hartlepool bay.
- a boxing club in Billingham who provide a base for young people to exercise, learn new skills and socialise with the aim of tackling anti-social behaviour.
- contribution to enable 10 young people in Cleveland who are offenders or at risk of offending to take part in a Tall Ships Youth Trust voyage.

Details of approved funding applications can be found on the PCC website at:

www.cleveland.pcc.police.uk/Decisions/Decisions-of-the-PCC



PCC commissioned services/initiatives by PCC objective
1st July 2019 - 31st August 2019

